



2017 PowerHousing Member Exchange

"Collaborating Federally – Impacting Locally"



Registration Guide

20-22 June 2017, QT Canberra

Gold sponsor



Silver sponsor



Core Supporter



Collaborating Federally – Impacting Locally

Five reasons to attend

1. CHP leaders converge in Canberra in one of the largest engagements of the CHP Sector in and around Federal Parliament ever
2. Engage in conversation with our nation's Political Leaders and Department Heads about achieving sustainable affordable housing across three tiers of Government
3. Learn and inform about future trends and policy changes for affordable housing
4. Engage with the largest CHP sector players in framing the future policy direction for PowerHousing
5. Step up and be part of the peak Member Exchange for CHPs in Australia today to tackle affordable housing challenges

Event Timeline:

Tuesday 20 June

Community of Practice Meetings

10:30 – 11.00am Registration at QT Hotel, buses departing for CoPs by 11am

11am-5pm - Disability Housing (includes a 1 hour site visit)

11am-5pm - People & Culture (includes a 1 hour site visit)

11am-5pm - National Compliance (ACT Registrars Office)

Member site tour (Non Communities of Practice)

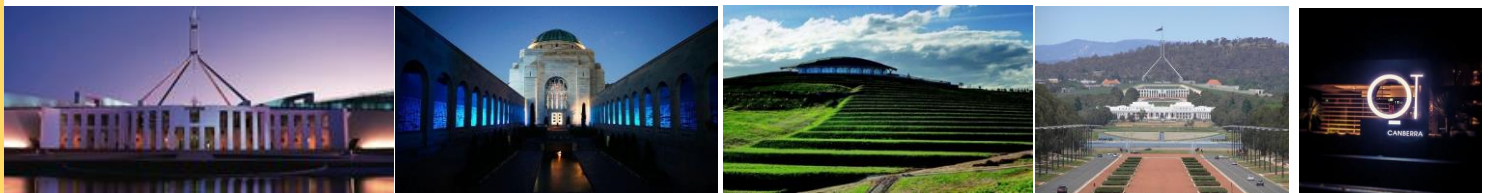
1pm–5pm - Site tour – For Non-Communities of Practice delegates

Welcome Reception – Parliament House

7pm-8.30pm – Parliament House Welcome Reception – for all arriving attendees and guests

CEOs Networking Cocktails

9pm – Tapas plates, networking and drinks, QT Skyline Lounge – by invitation for CEOs



Wednesday 21 June

Member Exchange

7.30am CoreLogic Housing Forecasts - Federal Government Address Breakfast

Keynote economic presentation by Tim Lawless, CoreLogic on the current state of play in Australian housing and a political address with Federal representatives to be announced.

For: **All delegates including Non-Executive Directors and Rising Stars**

9.00am 2017 PowerHousing Australia Member Exchange Opening – Welcome to Country & Acknowledgement of Country

9.15 am State of the Nation – CHP Milestone showcase

Access Housing Australia (10 Years), Brisbane Housing Corporation (15 Years), Wentworth Community Housing (20 Years), Port Phillip Housing Authority (30 Years), Junction Australia (almost 40 Years), Mission Australia Housing (155 Years).

For: **All delegates including Non-Executive Directors and Rising Stars**

10.20am Morning Tea

10.45am Break Out Session

Federal Social Services & Treasury Address

Federal Social Services and Treasury Departmental briefing of the Federal Budget, National Affordable Housing Agreement, Commonwealth Rental Assistance, the Affordable Housing Working Group, and Bond Aggregator updates.

For: **All delegates including Non-Executive Directors and Rising Stars**

11.25am Concurrent Member Exchange

Exchange Session 1 - Property Transfer in Practice and in Reality

Presentation focusing on some key findings from the PowerHousing AHURI Property Transfer Research project from Ian Winter AHURI. Opened up broader for Providers who have undertaken property transfers, focussing on lessons learned and best practice.

For: **CEOs, CFOs, Operations & Development and Assets**

Exchange Session 2 - Compliance, Risk Mitigation and Regulation

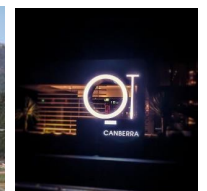
Risk management is an increasingly critical component of CHP housing delivery, this discussion from Regulators around issues in Compliance, Risk Mitigation and overall regulation of Community Housing Providers.

For: **Compliance & Operations**

Exchange Session 3 - Trends in Sustainable, Liveable and Innovative Housing

Some 'out of the box' projects capturing national attention and models for success in bringing innovation to Community Housing and making developments more sustainable and liveable for residents.

For: **Disability Housing, Development and Assets & Media Communications and Field Staff**



12.15pm Concurrent Member Exchange

Exchange Session 4 - Social Impact Investment, Alternate Finance and CHP Resilience

With affordable housing receiving Federal political attention and changing housing economics in States such as Western Australia this Exchange Session focuses on CHP resilience in social impact investing, alternate finance models both globally and in the Australian market.

For: [CEOs, CFOs, Compliance](#)

Exchange Session 5 - Rapid Rehousing and Family Violence Strategies

Session with specific focus on best practice in Rapid Rehousing and information regarding funding including the Rapid Housing Assistance Fund.

For: [Operations, People and Culture & Field Staff](#)

Exchange Session 6 - Creating and Managing Disability Housing Channels

In-depth discussion for members engaged in disability housing around disability housing channels from the NDIA including SIL and SDA interaction.

For: [Disability Housing, Development and Assets & Operations](#)

1.10pm CHP Sector Networking Lunch

2.00pm Strategic Capacity Think Tanks

This session will look to present cross Member discussion on capacity growth for future action areas of strategic interest to members.

Sector Capacity 1 - New Urban Agenda and National Strategy

In depth consideration of the United Nation's New Urban Agenda and CHP National Strategy for Implementing the global standard for sustainable urban development.

For: [CEOs & CFOs, Operations](#)

Sector Capacity 2 - CHP Structures for Growth and Scale

Presentation around organisational and financial structures that promote growth and provide confidence in delivering projects and outcomes at scale.

For: [CFOs, Operations & Development and Assets](#)

Sector Capacity 3 - Managing Tenant Behaviours, Staff Safety for Social Impact Outcomes

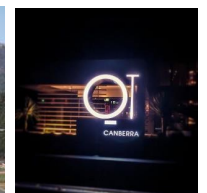
Focused Think Tank on best practice in managing disruptive behaviours staff safety, wellbeing and innovative methods for improving social impact outcomes

For: [Operations, People and Culture & Field Staff](#)

Sector Capacity 4 - CHP Brand Potential, Promise and Promotion

Political expert Fiona Benson of FJ Partners will work with Members in media communications and marketing to lead a session to help members build brand recognition, and capitalize on campaigns and media communications.

For: [Business Development, Marketing, Social Media Communications](#)



3.15pm Afternoon Tea

3.30pm International Trends Keynote

Address to be given by international guests around trends in community housing

NYSFAFH – CEO Jolie A. Milstein



About NYSFAFH - Formed in 1998, the New York State Association for Affordable Housing (NYSFAFH) is the trade association for New York's affordable housing industry statewide and hosts the largest Affordable Housing conference in the US each year in New York City. NYSFAFH has over 400 members including for-profit and non-profit developers, lenders, investors, syndicators, attorneys, architects and others active in the financing, construction, and operation of affordable housing. Together, NYSFAFH's members are responsible for most of the housing built in New York State with federal, state, or local subsidies and the organisation in April became the recipient in April of \$2.4 billion in funding for housing projects.

About the Presentation: Jolie will talk about affordable housing finance, development and management in a New York and national context under the new Trump Administration. New York has a very robust housing market and it is ahead of every other state in affordable housing unit development (both in new construction and preservation of existing buildings) and this market is supported by a national housing market which is administered through the Low Income Housing Tax Credit Program. She will provide an update on this program which allocates tax credits to administering state and city agencies who then select projects either through requests for proposals, or through competitive bidding. Jolie will also discuss the recently won a tender for \$2.4 billion dollars in affordable housing projects.



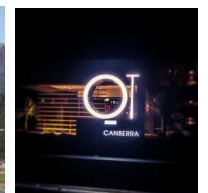
About Jolie A. Milstein - Jolie has a background in economic development, business management, housing development and finance. This includes tenure as housing developer at Praxis, Executive Director of the Ulster County Development Corporation, Senior Director for Economic Development at the NYC Partnership, Productions, and Commercial and Residential Mortgage Investment Banker at First Boston Corporation. A licensed architect, Jolie holds a BA in Architecture from UC Berkeley, a Master of Architecture from UCLA and a Master of Public and Private Management from Yale University.

Notting Hill Housing Trust, Annemarie Fenlon – Director of Housing



About Notting Hill Housing Trust - Notting Hill Housing Trust are one of London's leading housing associations, managing nearly 32,000 properties across the capital and building thousands more. NHHT have a rich and innovative history formed in 1963 to provide good quality homes for those who could not otherwise afford them.

About the Presentation: Notting Hill Housing Trust is a scale housing association and will discuss the current position of Housing Associations in the UK, financing arrangements and scale operations in the UK and lessons for Australian institutions. This will be considered amidst the uncertainty of the Brexit and ramifications for the UK.





About Annemarie Fenlon - Annemarie has worked in housing management for nearly 20 years, and has the role of NHH's Group Director of Housing. Annemarie has executive responsibility for their permanent rented housing management as well as care and support services for more than 20,000 tenants. She is also responsible for the business improvement directorate, which covers policy and resident involvement.

Prior to her current role, Annemarie spent two and a half years as Director of Service Quality and Business Performance in their Development and New Business Directorate. Before joining NHH, she was Director of Housing for Inquilab Housing Association. Annemarie is a member of the Chartered Institute of Housing (CIH) and Women in Property.

For: **All delegates**

4.45pm Strategic Insights and Meeting Touchstones

Reflection on the sessions of the day from the PowerHousing Chair, Nicola Lemon, with a summary of outcomes and action areas.

Wednesday 21 June – Concurrent Events

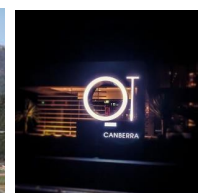
Emerging Leaders Meeting and Site Tour Immersion

11.30-5.15pm Available to nominees for the Rising Star Award or to Emerging Leaders new to the CHP Sector as nominated by the Member CEO. This day will consist of morning plenary sessions, a tailored site tour involving community housing stock in the local region, housing hack task, mentoring from US/UK International Guests and professional development presentations.

Non- Executive Directors Forum

11.30-5.15pm Non-Executive Directors Forum consisting of morning plenary sessions, a tailored site tour incorporating the [Last Post Ceremony](#) at the Australian War Memorial.

	Non executives Forum	Rising Stars Immersion
11.30am	Travel	Travel
12.00pm	Lunch with Internationals Guests Jolie A. Milstein & Annemarie Fenlon	Lunch with International Guests Jolie A. Milstein & Annemarie Fenlon
12.30pm	Breakup session - Non-Executive Director introductions	Breakup session - Rising Stars Introductions – Hosted by Rising Star 2015 Winner Charlie Souma
12.45pm	International Guests – Overview of international trends with Jolie A. Milstein & Annemarie Fenlon	Fiona Benson - From Social media and communications to career Insider Tips
1.30pm	Non Executive Directors – Sector Capacity and Growth discussion	Hudson - Careers and Pathways in the Sector and Beyond
2.30pm	Housing Hack	Housing Hack
3.45pm	Site Tour	Site Tour
4.15pm	Travel	Travel
4.45pm	War Memorial Last Post Ceremony With Dr Brendan Nelson	War Memorial Last Post Ceremony With Dr Brendan Nelson



6:30pm Annual PowerHousing Australia Awards Dinner, National Arboretum



Celebrate the announcement of PowerHousing Awards recipients and performance by [Fred Smith](#), acclaimed Australian singer, songwriter and humanitarian.

The [National Arboretum](#) won the World Architecture Festival for Landscape Award in 2014 and features 94 forests of rare, endangered and symbolic trees including two forests that are over 100 years old. A spectacular setting for the Awards with views of Canberra by night.

11.00pm After Dinner Speakeasy – Luckys, QT Hotel



With this being the busiest night in the Canberra Calendar the late night lobby will be in full swing this night, In the true political fashion, shake hands, kiss babies, and get toasty in the best bar Canberra has to offer. This iconic Canberra bar where Bob Hawke once set Guinness World Records is the perfect setting for a speakeasy.

A private hideaway for those wanting to take the edge off a long day in the Canberra trenches with a relaxed bar and carefully curated DJ set list bound to draw you to the dancefloor.

Other hot spot favourites for this evening are Public Bar in Manuka where many an adviser and MP are likely to rub shoulders as the Parliamentary year concludes its busiest week.

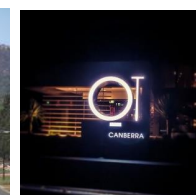
Thursday 22 June

Roundtable Meetings

9am-3.30 pm - CEO Roundtable	Parliament House, Canberra
9am-3.30 pm - CFO Roundtable	QT Hotel Canberra
9am-3.30 pm - Operations Roundtable	QT Hotel Canberra
9am-3.30 pm - Development & Assets Roundtable	QT Hotel Canberra

Additional Site Tours

11am-3.30 pm – Site Tours as requested and as confirmed – Please contact Rachel Smith at P PowerHousing to flag interest in a Thursday tour.



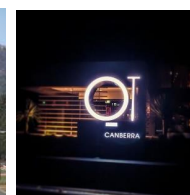
Event Registrations

The PowerHousing Australia Member Exchange Registration Site can be accessed at:

<https://www.eiseverywhere.com/ehome/223415>

Registration Packages

Member Exchange Package	Tues 20 June	Wed 21 June	Thur 22 June	Early Bird*	Full Fee**
Package A * Full Delegate Roundtable	- Site tour (Free Optional) - Parliamentary Welcome Reception	- CoreLogic Breakfast - Member Exchange - Networking Lunch - Arboretum Awards Dinner	- Roundtable Meetings	\$900.00	\$960.00
Package B * Full Delegate Communities of Practice	- Community of Practice Meetings (inc Site Tour) - Parliamentary Welcome Reception	- CoreLogic Breakfast - Member Exchange - Networking Lunch - Arboretum Awards Dinner		\$720.00	\$760.00
Package C Emerging Leaders and Rising Stars Meeting, Emersion and Awards	- Parliamentary Welcome Reception (Free Optional)	- CoreLogic Breakfast and CHP Milestones (Free Optional) - Emerging Leaders and Rising Stars Meeting and Site Tour - Member Exchange - Arboretum Awards Dinner		\$390.00	\$450.00
Package D Non Executive Directors Forum	- Parliamentary Welcome Reception (Free Optional)	- CoreLogic Breakfast and CHP Milestones (Free Optional) - Non-Executive Directors Forum and Australian War Memorial - Arboretum Awards Dinner		\$460.00	\$490.00
Package E Exchange Day Pass	- Parliamentary Welcome Reception (Optional for Fee)	- CoreLogic Breakfast - Member Exchange - Networking Lunch - Arboretum Awards Dinner (Optional for Fee)		\$720.00	\$760.00
Package F Affiliate Networking Pass	Parliamentary Welcome Reception	- CoreLogic Breakfast - Arboretum Awards Dinner		\$195.00	\$225.00
Package G National PowerHousing Awards Dinner		- Arboretum Awards Dinner		\$145.00	\$155.00
Package H International / Non Member Guest Pass	- Parliamentary Welcome Reception	- CoreLogic Breakfast - Member Exchange - Networking lunch - Arboretum Awards Dinner		\$1,090.00	\$1,150.00
* If attending Roundtable as well Community of Practice - Pick Package A and note which Communities of Practice to Attend				**All GST Exc	
A site tour via bus organised from 1-5pm, 20 June (For Package D - H)				Early Bird \$40.00	Full Fee \$50.00



Venue and Accommodation

University House New Acton (recommended for Rising Stars and Emerging Leaders, and Field Staff)



Location: 500 Metres from QT Hotel (Conference Venue)

Price: Budget Priced Range

Set within a leafy enclave, University House offers guests a accommodation close to the city centre, and located within walking distance to QT Hotel.

Once the exclusive home to students and academics, the hotel provides guests with a warm, intimate atmosphere and the utmost in personal attention. The classic 1950s building has been carefully preserved with rooms offering a blend of heritage decor and modern facilities.

The hotel's rooms boast features such as a large writing desk, in-floor bathroom heating, direct dial telephones, security key card access, wireless internet access, mini bar and large balconies with views overlooking the elegant gardens or towards the city.

Breakfree Capital Tower New Acton (for CEOs, Senior Executives and Non-Executive Directors, & Field Staff)



Location: 100 Metres from QT Hotel (Conference Venue)

Price: Mid range (dual room apartments)

Breakfree Capital Tower is central to the capital city and is located next door to QT Hotel which is our conference venue. BreakFree Capital Tower is right on the shores of Lake Burley Griffin, with panoramic views over the Parliamentary Triangle to the Brindabella Ranges in the distance. The apartments here are suitable for dual share. Stay 2 nights or more in a 2 Bedroom Cityside Apartment and save up to 15% go to <http://bit.ly/2bSNDTm>

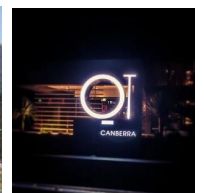
Peppers Gallery Hotel, New Acton (recommended for CEOs, Senior Executives and Non-Executive Directors)



Location: 100 Metres from QT Hotel (Conference Venue)

Price: Mid to Upper Range

Peppers Gallery Hotel, like all Peppers hotels, offers individual charm and professional hotel service.



A sculpture garden spills into the foyer of an historic building. Wall hangings and art installations turn corridors into creative galleries. This boutique accommodation in Canberra is also now home to a Canberra institution, the acclaimed Italian trattoria, Bicicletta. Peppers Gallery Hotel is located near Lake Burley Griffin, within walking distance of many of Canberra's national attractions.

Quest Apartments, 28 West Row, Canberra City (general delegates)



Location: 500 Metres from QT Hotel (Conference Venue)

Price: Low to Mid Range

Quest Apartments is located 5 minutes' walk to QT Hotel as well as the Civic centre and is located in the Historic Melbourne Building which is one of the true original and iconic Canberra buildings. For photos of the hotel and further information, please go to: (<http://bit.ly/2myCXzR>).

Hotels Other

Novotel (General Delegates)

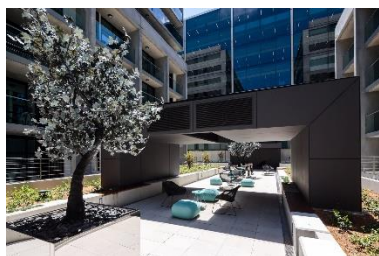


Location: 600 Metres from QT Hotel (Conference Venue)

Price: Mid to Upper Range

Novotel Canberra offers 4.5 star hotel accommodation in the heart of the city, centrally located close to Canberra's retail, entertainment, business and restaurant districts. All rooms are spacious and contemporary in design whilst featuring an abundance of natural light.

The Avenue (General Delegates)

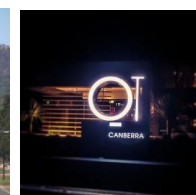


Location: 1 km from QT Hotel (Conference Venue)

Price: Low to Mid Range

Conference Rate: Go to <https://capitalhotelgroup.com.au/> and use the booking code of 'EXCLUSIVE' to get a 15% discount.

Avenue Hotel is in the Canberra CBD, close to Parliament House, local museums and other major attractions, dining, and entertainment.



Perfectly positioned along Northbourne Avenue, in the heart of the Canberra CBD, Avenue Hotel is adjacent to the Braddon dining and shopping precinct with a vast array of cafes, restaurants, and shopping on Lonsdale Street, and a short walk to the vibrant Canberra city centre.

Aria and Pavillion (general delegates – NOT WALKING DISTANCE)



reservations@avenuehotel.com.au

Location: 2-8 km from QT Hotel (Conference Venue)

Price: Low to Mid Range

Conference Rate: Call 1800 828 000 or go to <https://capitalhotelgroup.com.au/> and use the booking code of 'EXCLUSIVE' to get a 15% discount.

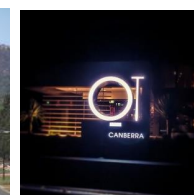


*****Please note hotels are now booking out in Canberra, so BOOK NOW!*****

Please consider when registering:

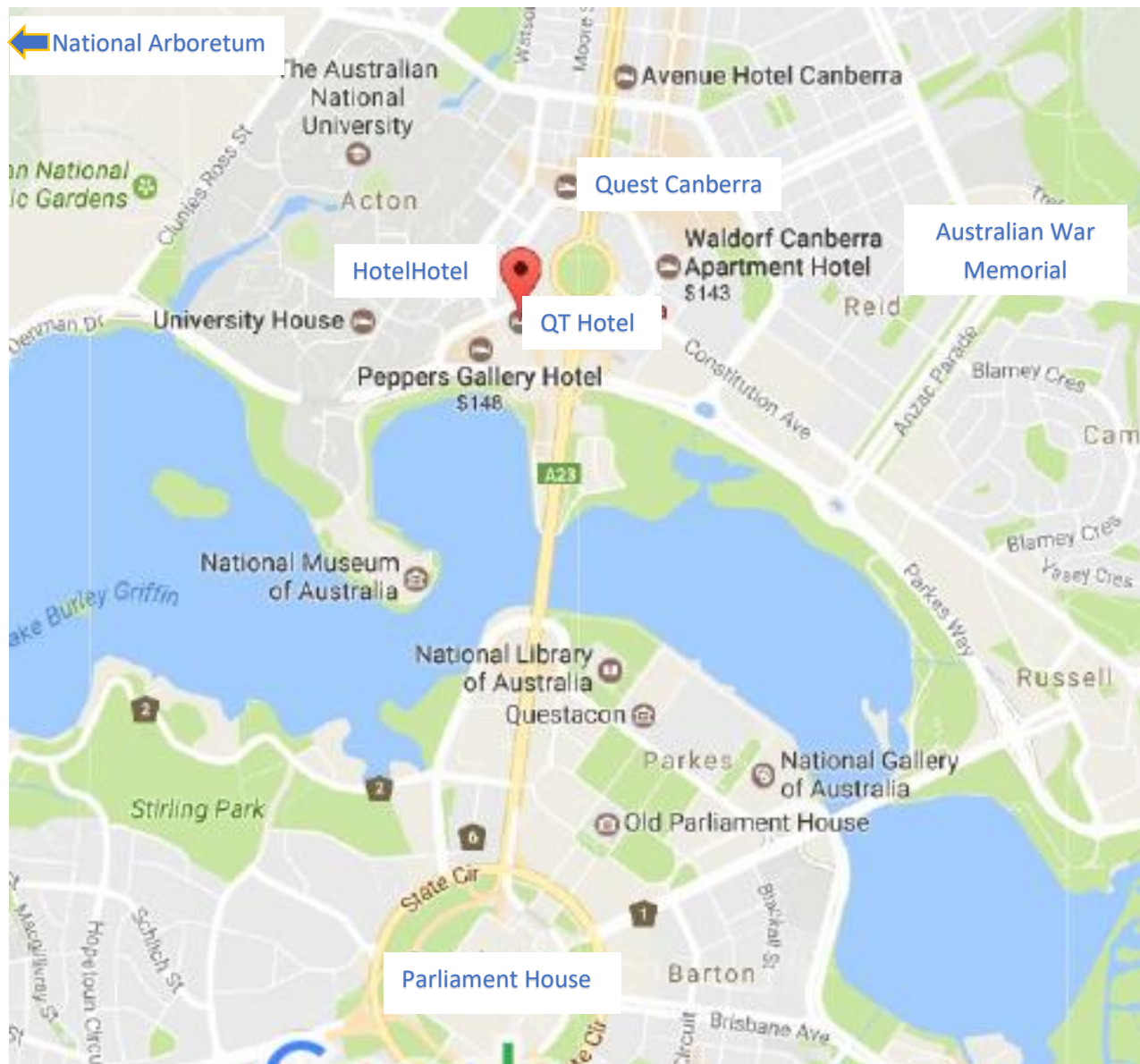
1. PowerHousing recommend that one person conduct all registrations as a group for each organisation, potentially the EA to the CEO. Group registrations are the most suitable as they will allow your organisation to simply pay one invoice (or one credit card payment)
2. If you are using credit card to pay for registrations, please ensure the limit has been increased, or there will be sufficient funds for registration expenses. Please note hotel bookings will be paid directly to the hotel not via the PowerHousing Registration Site.
3. Your organisation may have a unique account name not easily associated with the organisation's name, please advise PowerHousing so we can reconcile direct deposits
4. Spam filters can interfere with receipt of registration confirmations. Your IT department may be able to allow permissions on this occasion. PowerHousing can speak with a relevant representative.
5. The name used to register will become an attendees name badge, if you are completing multiple registrations please be diligent and check the spelling.
6. Partners, Spouse and Carers of attendees are able to purchase a ticket purchased to attend the Welcome Reception and Dinner and Awards evening.

If you have any queries about registration or aspects of the event, please contact either Rachel Smith from PowerHousing: Ph: (02) 6210 5040 E: rsmith@powerhousing.com.au



Location

The 2017 PowerHousing Member Exchange takes pride of place in the heart and surrounds of Canberra in the busiest week of the parliamentary calendar.



Please note this is a Parliamentary sitting week and so room availability and bookings are now essential.

